

Wiltshire Council Strategic Risk Register Q2 2018/19

There are significant challenges for Wiltshire Council as it looks to build stronger communities, grow the county's economy and protect the vulnerable. The Strategic Risk Register reflects these challenges.

The Strategic Risk Register draws together information recorded on risk registers of individual services across Wiltshire Council.

Information that has significance across the council as a whole is displayed in two categories on the Strategic Risk Register.

1. Critical service risks: significant risks that sit in a single service but which, should they become an issue, will have a significant impact on the council as a whole.
2. Composite strategic risks: where similar risks exist in a number of different services which would not have a significant impact on the organisation on their own but put together represent a significant impact. These risks are compiled into a single strategic composite risk and included within the strategic risk register. These risks are scored by reviewing the service component risks.

Each risk is fully defined by the responsible service (who assess the cause, event and effect that make up the identified risk).

Each risk is scored for impact and likelihood to give an overall score. A risk is scored twice; firstly, as inherent (the current level of risk) and then as residual (the risk as it would be once all mitigating actions are in place).

The progress towards implementing mitigating actions is assessed as red, amber or green. This RAG guides the reader of the register to understand the true current risk.

A whole range of service risks are kept under observation each quarter.

Risk short name	Primary Risk Category	Secondary Risk Category	Q2 Inherent Impact	Q2 Inherent Likelihood	Q2 Inherent Risk Rating	Q2 DoT	Q2 Actions RAG	Q2 Residual Impact	Q2 Residual Likelihood	Q2 Res Risk Rating	Q2 Comments
Critical Service Risks											
Safeguarding Children	Service Delivery	Reputation	4	3	12	▶	Amber	4	2	8	Work is ongoing to reduce the number of agency staff covering vacancies in Families and Children's teams.
Safeguarding Adults	Service Delivery	Reputation	4	2	8	▶	Amber	4	1	4	Ongoing focus on safeguarding issues and a multi agency approach mean that the likelihood of issues arising is being reduced as far as is possible.
Inability to deliver business as usual or respond to another 'major incident' while providing resource to Salisbury Recovery	Service delivery	Reputation	3	3	9	▲	Green	3	2	6	The second incident in South Wiltshire occurred at the very end of the previous quarter, necessitating the council to maintain its role and associated resources in leading the recovery programme. This meant a greater risk of the required resources not being available to deliver the council's normal business. Resources have been reviewed and additional funding allocated to response and recovery work streams as well as supporting normal business and in particular ICT and the Digital programme.
Failure to revive Salisbury's economy	Reputation		3	3	9	▶	Green	3	3	9	We are now approaching the later stages of remedial work, and the focus of recovery moves from decontamination to longer term economic recovery. Progress is underway on the detail of the longer-term recovery plan. The Economic Strategy presents four areas critical to achieving long term success in the economic development of Salisbury and the surrounding area and it is envisaged that the long-term recovery plan will build on existing/ opportunities to reinvigorate the high-street sector in both Salisbury and Amesbury, develop and enhance the cultural offer, transform perception of the area and stimulate new growth across South Wiltshire.

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Composite Corporate Risks											
Staff capacity: Recruitment and Retention	Staffing/ People		3	2	6	▶	Green	3	2	6	Ongoing controls include increased staff engagement, promoting Wiltshire Council as an employer, specific strategies in areas of high concern.
Budget management	Financial	Reputation	3	3	9	▶	Amber	3	3	9	Ongoing controls include regular ongoing monitoring and reporting, training budget managers, ensuring ledgers are up to date.
Contract monitoring and management (Composite Risk)	Service delivery	Financial	4	2	8	▶	Amber	4	2	8	More than 130 council officers have now been trained in contract management. Contract management across the council is supported by an easily accessible framework and toolkit. Council contract worth over £25,000 per annum are kept under review with risks and mitigations discussed with services.
Corporate Health, Safety & Wellbeing	Health & Safety		2	2	4	▼	Amber	2	2	4	Individual service level risks continue to be monitored in order to keep the likelihood of incidents low. A safety management system has been precured and is now in place to assist in the monitoring of risk.
Information Governance	Reputation	Financial	3	2	6	▼	Green	2	2	4	The residual impact is lower due to implementation of new processes but may rise in the short term due to increased awareness of requirement for reporting,